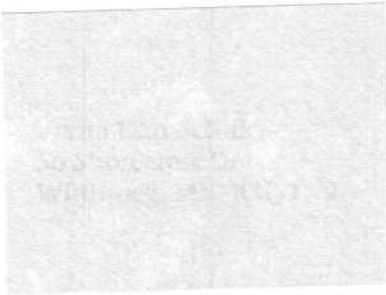




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E9-1-1 Service Now Available

We are happy to let you know that effective immediately, E9-1-1 access to police, fire, and ambulance services are now available in the **Moose Lake Provincial Park**.

This means you can dial 9-1-1 from a home phone, business phone, or public payphone and be connected immediately to a 9-1-1 operator – 24 hours a day, seven days a week. The caller's address, telephone number and emergency response agencies for the area will be displayed to the 9-1-1 operator, who then contacts the appropriate emergency responder. With this automatic display, emergency responders can find you even if you are unable to talk.

To help ensure that emergency responders can find you, we recommend your address be prominently displayed on or near your home or building in a way that is easy to read, even in the dark.

Please note that when calling 9-1-1 from a cell phone, emergency operators may not know the exact location of the call being placed. MTS is pleased to offer improved A-GPS location technology that greatly improves the ability of 9-1-1 responders to locate a cellular caller. However, factors like whether the phone is A-GPS capable, weather conditions and satellite networks may limit the ability to determine the exact location of the call. Please visit mts.ca/wireless/e911 for more information.

As authorized by your local government, MTS brings you E9-1-1 service at a monthly wireline charge of 17¢ per line on your phone bill. This charge reflects the cost of providing the telephone network and information database portion of your E9-1-1 service. This rate is approved by the Canadian Radio-television and Telecommunications Commission (CRTC) and will appear on your MTS bill.

To make sure E9-1-1 service is always ready to handle emergency calls, it is very important to use E9-1-1 appropriately. This service is only for life- or property-threatening emergencies, such as:

- Medical emergencies
- Smoke or fire emergencies
- Police emergencies

We hope you will never have to use E9-1-1 service. But if you do, you will benefit from the quick and easy access to emergency response that E9-1-1 provides. Please ensure that everyone in your home or business is aware that E9-1-1 is now available in your community.

If you have any questions or require additional information, please do not hesitate to call us, toll-free, at 204-225-5687 (204-CALLMTS) or visit mts.ca

Sincerely,

B. Foskett
Manager Broadband Product Management